

Mr Stephen Levy
Heat Outdoors
Unit 9 Stort Valley Ind. Estate
Bishops Stortford
Hertfordshire
CM23 2TU

1st December 2016

Handy Dryer Post Installation Report

Dear Mr Levy,

As promised, we are now able to provide you with the report you requested

Project	Refurbishment of Washrooms for entire NEC Exhibition Centre
Machines Selected	Gorillo Ultra Hands-In Hand Dryers
Quantity	450 units
Special Requirements	Delivery direct to site office at NEC

I am pleased to confirm that all 450 hand dryers were delivered on time and have now been installed without a single failure or damage to any unit. In itself this is an impressive achievement. To date, they are all working perfectly well and the customer feedback has been excellent.

We chose the Gorillo Ultra from Handy Dryers after carefully looking at all competitive products and found it to be of a much higher specification whilst making considerably less noise and most importantly, collecting the waste water, which was important for us for both safety and hygiene reasons. The fact that the Gorillo Ultra has now been awarded the Quiet Mark from the Noise Abatement Society is of no surprise. It is an excellent high end product that dries hands remarkably well with relatively low noise.

We are delighted with our decision to place this significant order with Handy Dryers and can confirm that you have been appointed our preferred suppliers for all hand dryers throughout the NEC Group.

We look forwards to working with you again on our other up and coming projects.

Warm regards



Daniel Boulger
NEC Group Projects Manager

NEC Group

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